Thomas Rudge

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Profile

Business Analyst with +10 years experience working on system implementations, migrations, and application improvements, for global banking institutions. Extensive experience in the software development life cycle within both agile and waterfall methodologies. An expert at requirements gathering and management. Able to use programming experience to automate data analysis and testing.

Key Skills

- Project Management
- Requirements Gathering and Analysis
- Stakeholder Management
- Process Optimisation
- Systems and Data Analysis
- UAT / Functional Testing
- Automation
- SDLC / Agile / Waterfall
- SQL, Python, Ruby, JS, GIT

Experience

2017 – Present
JPMorgan Chase & Co
Business Analyst (AVP), Firmwide Reference Data

- Lead BA on the adoption of strategic pricing system by the American Private Bank, reducing annual operational overhead by $500k vendor cost and 2 FTE, and improving the quality and timeliness of pricing reference data.
- Wrote and executed data normalisation and testing programs for the JPMC biennial price quality assessment, used to process and analyse millions of vendor and internal trade price records; the results of which informed the firm-wide pricing policy.
- Redesigned the ETL mapping rules for the Futures asset class, improving the integrity and consistency of that classes representation in the pricing system, and subsequently reducing operational exceptions.
- Created standard set of documentation templates for the team, including project charter, business requirements document, application support model, and testing documentation.
- Elicited and managed business requirements, through workshops, documentation analysis, business requirements documents, process flows, and user stories.

2014 – 2016
Freelance
Developer and Business Analyst

- Designed and built Nepos, a point of sale and cash management system for start-ups and small businesses. Currently in use by several businesses in the north east of India.
- Created desktop application for a German company, 4 Wheel Parts GmbH, that converted their financial records into Swift MT940 cash statements
- Provided Business Analyst services to a local finance company, Entrepreneurs Associates, for various projects in Kohima.

2013 – 2014 Career Break

2010 – 2013
Barclays
Technical Subject Matter Expert, CIB Reconciliations

- Identified and implemented changes in reconciliation business logic that resulted in a 5% increase in system straight through processing; moving tens of thousands of records away from manual operations.
- Lead Business Analyst in major system upgrade to CIB Reconciliation system. Mapped system configuration and static data between version data models. Wrote UAT test cases and managed their execution by testing teams. Developed run-book with technology and business teams, and managed the implementation which was seamless.

- Managed small change for the department. Initiating change through consultation with clients and technology, documenting requirements, managing development, testing, and implementation.
- Designed, built, and implemented, a new user interface for operations that reduced an operations manual processes by 1 hour.
- Performed continuous proactive optimisation of operational processes and systems.
- Advisor to senior business management on operations, technology, and change.

2008 – 2010
Barclays
Business Analyst, Corporate Change
- Awarded Barclays Significant Technology Achievement Award in recognition of the outstanding contribution to the Kenya Replatforming Programme in the roles of Business Analyst.
- Worked as a business analyst on new national payments scheme, Faster Payments. Managing requirements and testing for reconciliation and payment investigations, and working with external auditors to design the risk control framework.

2007 – 2008
Barclays
System Administrator, **Global Payments**
- Daily administration of the TLM Reconciliation system and SSR Swift Messaging system. Monitored file queues, repaired and pushed broken swift messages. Performed static data updates, maintained system configuration.
- At request created ad-hoc reports and data extracts by writing and executing SQL queries.
- Investigated and resolved system incidents raised by operations and clients.

2006 – 2007
Barclays
Account Manager, Retail Bank
- Performed daily reconciliation of internal accounts.
- Created process procedures and trained offshore colleagues.

Education

The Odin Project, Full Stack Web Development, 2016
Business Analyst Excellence, Business Analyst Practitioner (IIBA Endorsed), 2013
Southampton Solent University, BA Hons Animation, 2006
Bournemouth & Poole College, ND Graphic Design, 2003